



CRIS International Conference: Understanding Everyday Resilience & Tackling Hate Workshop

CONFERENCE PROGRAM

5-7 October 2021





Welcome to the CRIS Understanding Everyday Resilience Conference & Tackling Hate Workshop!

Violent extremism and conspiracy theories, a global pandemic, social and economic inequalities, climate change and fears for the future are all putting pressure on the systems and structures that support individual and community wellbeing.

While we often think of resilience as something that we need only in times of acute crisis or adversity, it is the building blocks of 'everyday resilience' that can actually help us cope and thrive with both acute and chronic stresses. What 'everyday' resilience resources help us deal with crises and challenges? And how can we strengthen resilience as an everyday rather than 'as needed' practice?

This exciting online international conference will explore these questions and more with some of the top researchers, thinkers and community practitioners working on these issues today. Presentations from our two outstanding keynote speakers will open and close the first two days of the conference, with Dr Michael Ungar, Resilience Research Centre, Dalhousie University, Canada on Day 1 and Dr Linda Theron, University of Pretoria, South Africa on Day 2. In between we have a wide range of sessions with speakers and panels to illuminate and spark new ways of thinking about everyday resilience in current local and global contexts.

Day 3 is devoted to the Tackling Hate Workshop, which features both Australian and international in-depth analysis and practical solutions for how we understand, define, measure and build resilience into our systems to better cope with rising levels of hate speech, crimes and incidents.

This three-day conference is generously supported by the Victorian Government's CRIS research program establishment grant.

For questions about the conference, please contact <u>joanne.birkett@deakin.edu.au</u> For more information about CRIS work streams, partners, research and activities, please visit www.crisconsortium.org

We look forward to welcoming you online in October!

Professor Michele Grossman, Director, Centre for Resilient and Inclusive Societies





















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Draft Conference Schedule

Day 1: Tuesday 5 October

Day 1: Tuesday 5 October			
Welcome			
Master of Cer	Master of Ceremonies: Professor Shahram Akbarzadeh, Deakin University		
9:00am	Welcome and Conference Opening		
	Professor Michele Grossman		
3.00aiii	Director, Centre for Resilient and Inclusive Societies		
	Alfred Deakin Institute for Citizenship and Globalisation, Deakin University		
	Keynote Address 1: Nurturing Resilience: Strategies for Promoting		
9:30am	Strong Individuals, Institutions and Communities		
	Session Chair: Professor Michele Grossman, Deakin University		
	Professor Michael Ungar		
	Director, Resilience Research Centre		
	Dalhousie University, Canada		
10.30am	BREAK		
Enhancing E	veryday Resilience		
	Panel Discussion: Enhancing Resilience and Social Belonging During		
	COVID-19		
	Session Chair: Professor Kevin Dunn, University of Western Sydney		
11.00am	Dr Alanna Kamp, Western Sydney University		
	Associate Professor Nida Denson, Western Sydney University		
	Associate Professor Julie Park, University of Maryland, United States		
12:00	Dr Grace Gassin, Museum of New Zealand, Te Papa Tongarewa		
12:00pm	BREAK		
	Workshop: Local Government's Role in Strengthening Community Resilience to Political Mobilisation and Social Division in Local Contexts		
1:00pm	Session Chair: Mark Duckworth PSM, Deakin University		
1:00pm	Dr Mario Peucker, Victoria University		
	Cristina Del Frate, Yarra City Council		
	Panel Discussion: Everyday Resilience Online: Insights from the BRaVE		
	Project		
	Session Chair: Lydia Khalil, <i>Deakin University</i>		
2:30pm	Dr Vivian Gerrand, Deakin University		
	Dr Amy-Louise Watkin, <i>University of the West of Scotland</i>		
	Professor Maura Conway, <i>Dublin City University</i>		
3:30pm	BREAK		
4:00nm	Documentary Screening and Panel discussion: Fired Up!		
4:00pm	Session Chair: Professor Michele Grossman, Deakin University		
	Detective Sergeant Trudi Beattie, Australian Federal Police		





















	Lookman El Kurdi, Australian Islamic Centre Reuben Street, Blueprint Studios Bianca Bassett, Gippsland bushfire-affected community member
5:15pm	Day 1 Closing Remarks Professor Michele Grossman, Deakin University

Day 2: Wednesday 6 October

Day E. Wear	nesday o October
Challenges a	and Opportunities to Build Everyday Resilience
9:00am	Paper Presentation: Measuring Resilience: Challenges and Possibilities
	for Assessment
	Session Chair: Dr Matteo Vergani, Deakin University
	Dr Phil Jefferies, Dalhousie University, Canada
10:00am	Paper Presentation: The Role of Cities and Sub-National Governments in
	Preventing Violent Extremism
	Session Chair: Mark Duckworth PSM, Deakin University
	Eric Rosand, Director, The Prevention Project and Strong Cities Network
11:00am	BREAK
11:30am	Panel Discussion: Who's Responsible for Everyday Resilience?
	Session Chair: Dr Hass Dellal AO, Australian Multicultural Foundation
	The Hon. Robin Scott MP, Parliament of Victoria
11.504111	Nor Shanino, co-founder, <i>Ubuntu Project</i>
	Ahmed Dini, United Through Football and Ubuntu Project
	Professor Michele Grossman, Deakin University
12:30pm	BREAK
	Paper Presentation: Trust Flows: The Importance of Trust in Community
1:30pm	Resilience
	Session Chair: Professor Michele Grossman, Deakin University
	Mark Duckworth PSM, Deakin University
	Paper Presentations and Panel Discussion: Young People, Digital
	Resilience and Everyday Civic Participation
2:30pm	Session Chair: Jane Chen, MYAN Australia's Youth Ambassador Network
	Associate Professor Tristan Kennedy, Macquarie University
	Professor Amanda Third, <i>University of Western Sydney</i>
2.45	Assistant Professor Koen Leurs, Utrecht University, Netherlands
3:45pm	BREAK
4:00pm	Keynote Address 2: Everyday Resilience: Fact or Fiction for Young People
	in Significantly Stressed African Ecologies?
	Session Chair: Dr Vanessa Barolsky, Deakin University Professor Linda C. Theron, University of Pretoria, South Africa
5:00pm	Conference Closing Remarks and Acknowledgements
	Professor Michele Grossman, Deakin University
	Fibressor whichere grossillari, Deakin University





















Day 3: Thursday 7 October

In Victoria (as well as in the rest of Australia) there is a worrying lack of data on hate crime, hate incidents and hate speech because existing data is scattered across a diverse group of disconnected organisations which use different criteria in collecting such data. Most of the organisations who do collect these data do not share information with each other, hampering efforts to be able to analyse the frequency, patterns and scope of hate incidents, hate crimes and hate speech in ways that would effectively support government and community policy and practice. To address this problem, policy makers, politicians, law enforcement professionals and academics have called for the creation of a 'national database of hate incidents in Australia.

Building on the work of the Practitioners Working Group on Tackling Hate in Victoria, this workshop aims to advance the discussion about how such a database would look like and how it would operate. It will include presentations and panel discussions exploring best practice and lessons learned from the UK, where government and nongovernment organisations have developed mechanisms to share data, as well as mechanisms of data sharing in areas such as family violence in Australia. The workshop will clarify, with the help of legal experts, what type of data can be shared between governmental and nongovernmental organisations and how.

Tackling Hate	
9:00am	Welcome, Housekeeping and Introduction Professor Michele Grossman, Deakin University Keynote speaker: Law Enforcement Perspectives: Transferable Knowledge From The UK Paul Giannasi OBE, Police Hate Crime Policy Lead, National Police Chief's Council
10:30am	BREAK
10:45am	In depth analysis: Parallel Approaches: How Government and Non-Government Can Share Information Session Chair: Dan Goodhardt, Deakin University Panelists: Rachel Dixon, Privacy and Data Protection Deputy Commissioner, others TBC
11:30am	BREAK
11:45am	In conversation with Ro Allen, the new Victoria's Equal Opportunity and Human Rights Commissioner Session Chair: Dr Matteo Vergani, Deakin University Ro Allen, Victoria's Equal Opportunity and Human Rights Commissioner
12:15pm	LUNCH





















1:30pm	Paper presentation: Right-Wing Extremism, Race Hate and Conspiracy Theories Session Chair: Professor Shahram Akbarzadeh, Deakin University Professor Craig McGarty, University of Western Sydney Online and offline racism in Victoria in 2020 Dr Rachel Sharples, University of Western Sydney Here comes the 'Troll Academy' and the 'deplorables': Race Hate Speech Tours in Australia Dr Matteo Vergani and Dr Imogen Richards, Deakin University Using open sources to build a database of hate in Australia: a pilot test run
3:00pm	BREAK
3:15pm	Panel discussion: Why Do We Need A Database of Hate? Advancing Fairness, Equality, Respect and Understanding Session Chair: Professor Greg Barton, Deakin University Panelists: Professor Nicole Asquith, University of Tasmania Peter Wertheim AM, Executive Council of Australian Jewry Josh Bull MP, Co-Chair of the Victorian Anti-Racism Taskforce
4:00pm	Workshop Closing Remarks Dr Matteo Vergani, Deakin University





















2021 CRIS International Conference – Understanding Everyday Resilience

Presentation Abstracts

Day 1 - Enhancing Everyday Resilience

Keynote Address 1: Nurturing Resilience: Strategies for Promoting Strong Individuals, Institutions and Communities

Session Chair: Professor Michele Grossman, Deakin University

Dr Michael Ungar, Director, Resilience Research Centre, Dalhousie University

Throughout this fast-paced, story-filled presentation, Dr Ungar will review the science of resilience to show that positive adaptation under conditions of adversity is much more than our personal capacity to overcome challenges. It is instead a reflection of how well individuals, families, employers, politicians and communities work together to create opportunities for people to navigate their way to the resources they need for well-being while making those resources available in ways that people experience as meaningful. His research and clinical practice around the world suggests the need for a culturally sensitive interpretation of what resilience means to people from diverse backgrounds living in diverse communities. Dr Ungar will end with ideas for how communities and their institutions can make resilience-promoting resources more available and accessible to everyone in evidence-informed ways.

Panel Discussion: Enhancing Resilience and Social Belonging During COVID-19

Session Chair: Professor Kevin Dunn, University of Western Sydney

Dr Alanna Kamp and Associate Professor Nida Denson, University of Western Sydney Associate Professor Julie Park, University of Maryland, United States Dr Grace Gassin, *Museum of New Zealand, Te Papa Tongarewa*

This session explores everyday resilience, and strategies on how to improve resilience, in the face of adversity in relation to racism and in the context of COVID-19. The session includes short presentations of key findings from three CRIS projects conducted within Stream 1 on challenging racism and enhancing social belonging. We will discuss how these findings have been used to propel action and policy, and future research directions. International guest speakers working in





















the US and Aotearoa New Zealand contexts will discuss their experience with similar initiatives to contribute to a wider exchange about resilience and anti-racism.

Workshop: Local Government's Role in Strengthening Community Resilience to Political Mobilisation and Social Division in Local Contexts

Session Chair: Mark Duckworth PSM, Deakin University

Dr Mario Peucker, *Victoria University* Cristina Del Frate, *Yarra City Council*

This session discusses practical learnings from a recently concluded research study on far-right dynamics in three Victorian municipalities, paying particular attention to community specific factors that can influence community resilience to far-right narratives and increase, or decrease, the chances of community driven counter-mobilisation.

Focusing in particular on the role of local government and civil society, the workshop will explore how structural factors, such as urban planning and segregation, interact with community and identity-related issues, such as local pride, belonging and social cohesion, and in doing so influence local resilience to harmful political mobilisation and social division. Moreover, the workshop will shed light on how local government can manage local conflicts and dissent, and enhance its preparedness and responses to divisive social and political dynamics in their municipality.

Panel Discussion: Everyday Resilience Online: Insights from the BRaVE Project

Session Chair: Lydia Khalil, Deakin University

Dr Vivian Gerrand, *Deakin University*Dr Amy-Louise Watkin, *University of the West of Scotland*Professor Maura Conway, *Dublin City University*

A number of studies have begun to address the intersectional motivations driving contemporary violent extremist behaviour in a context of polarisation (McNeil-Willson, Gerrand, Scrinzi and Triandafyllidou 2019) in order to build pro-resilience to such violence. These studies make clear the need to devote more substantial attention to channels of communication that support prosocial resilience, and how they might operate both on and offline.

Opportunities for pro-social resilience on social networking sites sit uneasily alongside polarised, anti-social or exclusivist (Grossman et al 2016) forms of resilience that these same sites may





















encourage to the detriment of democracy and social cohesion. This panel presents findings from the BRaVE Project on how online platforms might be mobilised to disrupt and reframe ideologies underpinning violent and polarising messaging. Building on the insight that complex cultural identity creates a combination of bonding, bridging and linking capital that can foster resilience to violent extremism (Grossman et al. 2017; 2020), this panel discussion aims to understand interventions that support everyday resilience online, and, specifically, to understand how complex cultural identities operate as a source from which to draw strength in pro-social endeavours to combat violent extremism and polarisation.

To what extent can digital affordances support the communication and showcasing of complex cultural identities to a range of targeted digital publics? As instruments of social influence, social media platforms serve as critical resources that contribute to building everyday resilience as much as they may contribute to polarisation and violent extremism.

Documentary Screening and Panel Discussion: Fired Up!

Session Chair: Professor Michele Grossman, Deakin University

Detective Sergeant Trudi Beattie, *Melbourne Community Liaison Team, Australian Federal Police*Lookman El-Kurdi, *Australian Islamic Centre*Reuben Street, *Blueprint Studios*Bianca Bassett, *Gippsland fire-affected community member*

Fired Up is an internationally award-winning* documentary produced by renowned Australian filmmaker Reuben Street and Blueprint Studios in cooperation with Australian Federal Police and the Australian Islamic Centre. This 35-minute film tells the story of how metropolitan Melbourne's Australian Muslim community, working through Australian Islamic Centre and Human Appeal, mobilised to provide volunteer food and other support to rural Gippsland communities 300 km away as they struggled to deal with the physical and psychological devastation of Victoria's 2019/20 bushfires in real time. The film offers a series of stunning insights on the ways in which many critical features that inform the social ecology of resilience – including resourcing and resourcefulness, adaptability and openness, and the capacity to both bond and bridge with culturally distinctive others – can be enacted and experienced in unexpected ways during times of acute adversity, and why this is so important. Fired Up also shows us how elements of 'everyday' resilience can provide a storehouse of 'resilience capital' that individuals, communities and an array of interlocking systems are able to draw on when confronted by crises.

 Spring 2021 Docs without Borders Film Festival (USA) award for 'Outstanding Excellence: Viewer Impact-Motivational/Inspirational'





















Day 2 - Challenges and Opportunities to Build Everyday Resilience

Paper Presentation: Measuring Resilience - Challenges and Possibilities for Assessment

Session Chair: Dr Matteo Vergani, Deakin University

Dr Philip Jefferies, *Dalhousie University*

Within the growing interest in the study of resilience, there is an increasing interest in measurement. But there are as many different approaches to quantifying resilience as there are ways of conceptualising it. Should we limit ourselves to just a direct assessment of how much a person perceives they can 'bounce back' from adversity? Or should we consider specific risk and protective factors that might enable a person or community to demonstrate resilience? And what score must a person or community achieve to be considered 'resilient'? This discussion provides a review of options for measuring resilience as well as a discussion of their utility in different situations. Contexts include individuals and communities experiencing acute crises as well as 'everyday' adversities.

Paper Presentation: The Role of Cities and Sub-National Governments in Preventing Violent Extremism

Session Chair: Mark Duckworth PSM, Deakin University

Eric Rosand, Director, The Prevention Project and Strong Cities Network

Over the past two decades, policymakers and practitioners have recognized the increasing salience of local contexts to terrorist and extremist violence threats and, thus, the critical role that local actors, including mayors and local governments, play in any effective response. Their contextual understanding, access to and trust of their communities and local services to support them are but a few reasons why these local actors are so well-placed to address these challenges in ways that are sensitive to the concerns of and avoid stigmatizing their communities. The launch of the Strong Cities Network (SCN) in 2015 helped to focus more attention on the role these local actors can play in this area and to provide local leaders and practitioners with the expertise, models, tools and resources and opportunities to learn from each other to build strong and resilient communities. This session will highlight some of the innovative and successful city-led efforts across different local contexts (including through the development of local prevention networks),





















as well as some of the challenges local authorities continue to face in this area and how the SCN can help address them.

Panel Discussion: Resilience – Who's Responsible for Everyday Resilience?

Session Chair: Dr Hass Dellal AO, Australia Multicultural Foundation

The Hon. Robin Scott MP, Parliament of Victoria
Nor Shanino, co-founder Ubuntu Project
Ahmed Dini, United Through Football and co-founder Ubuntu Project
Professor Michele Grossman, Deakin University

Resilience in times of adversity or crisis has become a policy byword in Australia as the nation, like other countries, faces mounting threats across areas including climate change, bushfires, pandemics, terrorism, food security and more. While Australia's National Disaster Strategy (2011) states that resilience is a shared responsibility and one that relies on complex and interdependent 'social, technical and infrastructure systems', it also points to the ways in which 'unrealistic expectations' and 'unsustainable dependencies' on government support need to be acknowledged and addressed, with more emphasis on self-reliance and independent action at individual and community level.

Yet in practice, responsibility for resilience is often ambiguously articulated and distributed. While government-community partnerships are highlighted in many policy settings, in reality these partnerships can be uneven. In some cases, they emphasise government control and authority at the expense of community power and agency. In others, communities are 'responsibilised' (Etzioni, 1995) for resilience in ways that go against the grain of genuine partnerships in meeting and overcoming challenges. This panel explores these issues through a facilitated dialogue between community, research and government sectors, focusing on recent challenges including Melbourne's pandemic-driven public housing lockdowns, community resilience to violent extremism, and resilience to natural disasters.

Paper Presentation: Trust Flows – The Importance of Trust in Community Resilience

Session Chair: Professor Michele Grossman, Deakin University

Mark Duckworth PSM, Deakin University





















Trust is the glue that holds societies together. Trust is both vertical, such as between government and communities, and horizontal such as between community members. We know that connected communities are more likely to be resilient communities. The bonds of trust are part of that connectedness. Partly as a result of the lack of trust in government, in the past 20 years government policy makers and think tanks recognised the need to invest in the relationships between government and the public. This led to the idea of the "collaborative state" based on the concept of co-design and co-production. Linked to this was the focus on community resilience and that to develop this governments needed to change the relationship with communities from a "top down" approach to one that gave communities agency. In this way people are resources and not problems.

How can government action can help develop community resilience, and what is the role of trust in this, both trust by communities in government and government in communities? What are the expectations of communities about how they will be engaged and treated by government partners and is there a gap between the rhetoric and practice? What sort of relationship do community leaders and communities more broadly expect from government, and do trust relationships form part of this? What sort of relationships do governments seek to form with community leaders and communities, and do they expect these to be trust relationships or transactional relationships?

Paper Presentation and Panel Discussion: Young People, Digital Resilience and Everyday Civic Participation

Session Chair: Jane Chen, Youth Researcher (Explore Group) Centre for Multicultural Youth

Associate Professor Tristan Kennedy, *Macquarie University*Professor Amanda Third, *University of Western Sydney*Assistant Professor Koen Leurs, *Utrecht University, Netherlands*

This panel session involves four speakers presenting brief papers and engaging in a roundtable discussion on the theme of young people, digital resilience and everyday civic participation. Digital technology offers diverse young people enhanced opportunities for civic participation, especially for young people who face exclusion from other more formal mechanisms for civic and political connection and expression (Caluya et al. 2018).

However, online racism and discrimination present a serious threat to young people's experiences online. For example, while Aboriginal and Torres Strait Islander people 'have always been early adopters of technology and use social media at rates higher than non-Indigenous Australians', with





















digital media forming an important dimension of Indigenous people's political and civic lives, many experience aggression, racism, accusations of non-Indigeneity and stereotyping on social media (Carlson & Frazer 2018:1).

Young people of refugee and migrant background are 'highly engaged in global civic practices through digital technologies, participating across all key domains of citizenship: social, political, cultural and economic life' and yet those who are most politically active online are also more likely to experience harassment and bullying (Caluya et al. 2018: 4-5).

This panel brings together academics and practitioners to consider young people's practices of everyday participation and everyday resilience in digital media and online environments in light of these challenges and opportunities. The presentations and discussion will be facilitated by an Explore member with interest and expertise in the digital.

Indigenous peoples' experiences of negative content on social media Associate Professor Tristan Kennedy, Macquarie University

This project addressed an ongoing need to understand the changing nature of negativity, harmful content, and hate speech on social media from the unique perspectives of Indigenous peoples. Participants shared detailed observations and accounts of their personal experiences on social media through focus groups and online quantitative surveys. The core findings of this project were that Indigenous participants experienced some form of negativity on a regular basis across the six months prior to data collection. Additionally, and on a much more positive note, participants often highlighted the unique positives afforded to Indigenous peoples and communities by digital technologies including community building, support seeking, and cultural revitalisation. This paper will present key findings from the 12-month mixed methods study and propose directions for social media organisations and future research.

Young connected refugees and digital resilience in Europe Assistant Professor Koen Leurs

The process of adjusting to a new country may carry important stressors for refugees. In the light of neoliberal policies, refugees are expected to become resilient in a local arrival infrastructure and perform a specific subjectivity based on gratefulness, adaptability, and digital sensitivity to successfully integrate. Drawing on a collaborative qualitative, in-depth case study conducted with Ghadeer Udwan, Amanda paz Alencar and Jeffrey Patterson with young refugees living in the





















Netherlands, this talk addressed the impact of the retreat of the welfare state and unfolding digital transitions on resilience tactics of marginalized people like refugees. While recognizing the systemic violence and historic trauma many refugees have experienced, we focus on how refugees are expected to and develop ways to become resilient. Rather than accepting resilience in the form of the increasingly popular neo-liberal policy imperative which applauds marginalized people's individual survival of austerity measures or structural oppression, drawing on the personal digital archives shared and co-analyzed with participants I argue we can reclaim resilience as a critical concept. Three digital resilience tactics shared by young connected refugees are presented: digital social support, digital health, and digital identities. Social support was mainly sought from family, friends, organizations, and social media platforms, whereas refugees' engagement in meaningful digital practices aimed at fostering health promotion and identity management. The fieldwork resurfaces paradoxes of digital resilience as described by careful emotional digital labor refugees engage in when communicating with families, the role of sociocultural factors in shaping refugees' ICT (information and communication technology) adoption and use for health support, and negotiation of different and conflicting identity axes online.

Keynote Address 2: Everyday Resilience – Fact or Fiction for Young People in Significantly Stressed African Ecologies?

Session Chair: Dr Vanessa Barolsky, Deakin University

Professor Linda C. Theron, University of Pretoria, South Africa

In sub-Saharan Africa, relentless adversity and disruptive shocks are commonplace. So too is child and youth resilience. Studies of this fast-growing population's capacity to adjust successfully to adversities and shocks underscore the ordinariness of resilience-enabling resources. In this paper, Linda Theron probes that putative ordinariness. To do so, she explores the systemic dynamics that facilitate everyday resilience and those that demand extraordinary resilience from sub-Saharan young people, their families, and communities. Drawing on current resilience science, she demonstrates that transforming extraordinary resilience into everyday resilience requires multisystemic, contextually responsive supports and proposes evidence-informed accelerators of such change.





















Day 3 - Tackling Hate Workshop

Keynote: Sharing information about hate crime and hate incidents between government and nongovernment organisations: lessons learned from the UK

Paul Giannasi OBE, Police Hate Crime Policy Lead, National Police Chief's Council

The racially motivated murder of black student Stephen Lawrence, in 1993, was a watershed moment for policing in the UK. When the subsequent inquiry found that the police force was "institutionally racist", there were major changes to policing, and community approaches to racism.

Paul has 30 years policing experience and led the cross-government hate crime programme for 12 years, where he was responsible for creating new relationships between police, the state and communities to combat hate. Currently the national Police Hate Crime Policy Lead, In this keynote address Paul will explain how police and community use "Critical Incident Gold Groups" to set action plans in response to serious incidents at home and overseas. Collaboration between government, nongovernment and academics has lifted the quality of existing data about hate crime, hate incidents and hate speech, to the benefit of all parties and most importantly, of UK communities. The meaningful, trusting relationships between police and nongovernment organisations have been formalised in Information Sharing Agreements enabling partners to tailor solutions to critical societal problems.

Parallel Approaches – How Government and Non-Government Can Share Information

Session Chair: Dan Goodhardt, Deakin University

Rachel Dixon, Privacy and Data Protection Deputy Commissioner

In this panel, the Privacy and Data Protection Deputy Commissioner will present the regulations pertaining to the collection, sharing, storage and dissemination of data. This presentation will inform a discussion about ability of government and nongovernment organisations to collaborate on building a database of hate crime, hate incidents and hate speech in Victoria. The Deputy Commissioner will outline the risks associated with data that is not collected and stored properly, and how these risks can cause harms to victims and communities. Moreover, the session will explore potential solutions, including how data can be used properly to advance the public





















interest, the features of a well-governed data lab, and the extent to which government and nongovernment organisations can share data under data use agreements.

In conversation with Ro Allen, the new Victoria's Equal Opportunity and Human Rights Commissioner

Session Chair: Dr Matteo Vergani, Deakin University

Ro Allen, Victorian Equal Opportunity and Human Rights Commission

Ro commenced their role as Victoria's Equal Opportunity and Human Rights Commissioner on 1 June 2021. Ro brings more than 25 years of experience in community services, governance and social justice, and has a deep commitment to equality and a broad experience in strategic advocacy. In this panel, Ro will discuss their plans to empower existing – and establish new – collaborations with communities, and the Commission's plans to tackle hate against a wide range of target groups.

Paper presentation: Right-Wing Extremism, Race Hate and Conspiracy Theories

Session Chair: Professor Shahram Akbarzadeh, Deakin University

Professor Craig McGarty, *University of Western Sydney*Dr Rachel Sharples, *University of Western Sydney*Dr Matteo Vergani, *Deakin University*

Online and offline racism in Victoria in 2020 Craig McGarty, University of Western Sydney

In this talk, Craig McGarty looks at the interface between online racism and offline racism in Victoria in 2020. During the COVID-19 pandemic and the blame attributed to China there were reports in Melbourne, and elsewhere, of racist attacks against Australians of Asian background. It was also the case that Victorian residents (relative to other Australians at least) were more restricted in options for offline activities, and that includes offline racism, in 2020. Is there any evidence that racism in locked down Melbourne took an online form, and in particular, were discussions and online responses to the issue of COVID-19 connected to an international racist agenda targeting Chinese people? Our analysis of a large longitudinal sample of content on Twitter collected in Victoria in 2020 offers a clear answer of "no". The data show that Victorian COVID-19 discussions were vigorous and included strongly clashing views but they were separable from the broader anti-Chinese discourse seen in other countries. Moreover, there was no evidence of a racist pivot against Middle Eastern and African communities in that specific forum. These are





















encouraging findings but there is more to the picture. Access to other data sets helps to clarify those nuances.

Here comes the 'Troll Academy' and the 'deplorables': Race Hate Speech Tours in Australia Rachel Sharples, University of Western Sydney

In this presentation Rachel Sharples will look at race hate speech tours in Australia over the last 5 years, in particular Milo Yiannopoulos' 2017 tour and Lauren Southern and Stefan Molyneux's 2018 tour. Drawing on case studies and epistemological methods, the research provides a comprehensive dissection of race hate speech tours in Australia. It categorises the discourse of race hate speech, the ideology of speakers (including how they tap into local anxieties), financial support for race hate speech, and proponents (including funders and champions) and opposition to race hate speech. It also looks at how the tours were covered in the media. The paper will look to explore possible interventions for reducing or disrupting the support and spread of race hate speech in Australia.

Using open sources to build a database of hate in Australia: a pilot test run Matteo Vergani and Imogen Richards, Deakin University

Why is it important to collect data about a range of hate-motivated behaviours – including hate speech, hate crime and terrorism-related offences? How can we build a database of hate-motivated behaviours using open sources? What is this database useful for? In this presentation, Matteo Vergani and Imogen Richards will tackle these questions by presenting a pilot test run of a database of hate-motivated behaviours in Australia. We used state-of-the-art methods to search for court documents within the Australasian Legal Information Institute (AustLII) between 2010 and 2020. We discuss the conceptual underpinnings, methods and procedures adopted to retrieve the documents, and demonstrate the potential of our database by offering a preliminary analysis of 50 court documents containing information about hate crime, hate speech and terrorism-related offences in Australia. A comparative sample of descriptive data from AustLII documents mentioning one of more than 70 'far-right' organisations active in Australia is also provided, demonstrating further applications of this database for community beneficiaries of counter-hate research.





















Panel discussion: Why Do We Need a Database of Hate? Advancing Fairness, Equality, Respect and Understanding

Session Chair: Professor Greg Barton, Deakin University

Professor Nicole Asquith, *University of Tasmania*Peter Wertheim AM, *Executive Council of Australian Jewry*Josh Bull MP, *Co-Chair of the Victorian Anti-Racism Taskforce*

In this panel session, moderated by Prof Greg Barton, we will explore why a database of hate-behaviours can contribute to advance fairness, equality, respect and understanding. Panellists will include Prof Nicole Asquith, Director of the Tasmanian Institute of Law Enforcement Studies and Secretary of the Australian Hate Crime Network, and Mr Peter Wertheim, co-CEO of the Executive Council of Australian Jewry. The panellists will discuss how a database of hate can be useful to academics, civil society organisations and government.





















Speaker and Chair Biographies

A - **E**



Ro Allen

Ro Allen Prior to joining the Commission, Ro served as the inaugural Victorian Commissioner for Lesbian, Gay, Bisexual, Trans and Gender Diverse, Intersex and Queer (LGBTIQ+) Communities. In this role, Ro worked tirelessly to promote the safety and wellbeing of LGBTIQ+ Victorians, advocate for their rights, and provide strategic advice to the Victorian Government. Ro has held a wide range of leadership roles, including chairing the Victorian Adult, Community and Further Education Board and the Youth Affairs Council Victoria, and serving as a Commissioner on the Victorian Skills Commission.



Professor Shahram Akbarzadeh

Professor Shahram Akbarzadeh is Deputy Director of CRIS and researches Muslim integration and citizenship in Australia. He has led an ARC Discovery and an ARC Linkage project on that topic and has published extensively, including a recent report on Policing and Surveillance of Australian Muslims.























Professor Nicole Asquith

Prof Nicole Asquith leads the University of Tasmania's Policing and Emergency Management Program. Her interest in policing began in 2005, when she was a Research and Policy Officer with a national policing organisation examining the recruitment and retention of culturally and linguistically diverse police officers. Her current research encompasses vulnerability and policing practices, small town policing, hate speech and hate crime, and relationships between LGBTIQ people and police.



Dr Vanessa Barolsky

Vanessa Barolsky works across several disciplinary areas including sociology, anthropology and criminology to tackle questions related to social conflict and its transformation. Much of her work has been conducted in the South African context but has global applicability. This includes critical engagements with social cohesion, truth and reconciliation, as well as political and criminal violence and terrorism. She has also conducted research on issues related to the role of law in society and its contested relationship to social order and understandings of justice.























Professor Greg Barton

Greg Barton is professor of Global Islamic Politics at the Alfred Deakin Institute. Greg has been active for the past thirty years in inter-faith dialogue initiatives and has a deep commitment to building understanding of Islam and Muslim society. The central axis of his research interests is the way in which religious thought, individual believers and religious communities respond to modernity and to the modern nation state. He also has a strong general interest in comparative international politics. He has undertaken extensive research on Indonesia politics and society, especially of the role of Islam. Since 2004 he has made a comparative study of progressive Islamic thought in Turkey and Indonesia.



Detective Sergeant Trudi Beattie

Detective Sergeant Trudi Beattie joined the Australian Federal Police over 30 years ago and has enjoyed working in a diverse range of roles including Fraud, Organised Crime, Close Personal Protection and most recently, as the Team Leader of the Community Liaison Team in Melbourne; a role she says has been the highlight of her career. Trudi's time with the AFP has also taken her abroad where she has had the opportunity to live and work in East Timor, Fiji and the United Arab Emirates. Trudi is married with two boys and two miniature sausage dogs! She loves spending time socialising with friends and family.























Bianca Bassett

Bianca Bassett joined the Lakes Entrance CFA as a volunteer in 2011 and holds the position of secretary for the brigade. In her professional life she worked in governance and as a Partnership Broker, until in 2016 Bianca became an above knee amputee following a sudden illness. Bianca now works with her community to educate and influence change to create greater inclusion and access for people in East Gippsland.



Mr Josh Bull MP

Josh Bull MP Josh was elected the inaugural Member for Sunbury in 2014 and re-elected at the recent 2018 Victorian State Election. In 2014, Josh was appointed by the Premier of Victoria as the Caucus Secretary to the State Parliamentary Labor Party. In March 2020, Josh was appointed Victoria's first Parliamentary Secretary for Youth. He has also served as the Parliamentary Secretary for Multicultural Affairs since late 2018. Josh has chaired the Environment, Natural Resources and Regional Development Committee. He was also a member of the Scrutiny of Acts and Regulations Committee, the Penalty Rates and Fair Pay Committee and the House Committee.



Jane Chen

Jane Chen (she/her) is a social policy thinker, researcher, writer and public speaker, living on the unceded lands of the Eastern Kulin Nation. She lives and breathes sociology and is passionate about using intersectional and lived experience-led approaches in policymaking. As a second-generation Chinese-Australian immigrant, Jane has worked in various advisory and advocacy roles across the multicultural and youth sectors, and currently represents Victoria on MYAN Australia's Youth Ambassador Network.























Professor Maura Conway

Professor Maura Conway is Moriarty Professor of Government and International Studies in the School of Law and Government, Dublin City University, Ireland; Visiting Professor of Cyber Threats at CYTREC, Swansea University, UK; and the Coordinator of VOX-Pol.



Cristina Del Frate

Cristina Del Frate is a Senior Coordinator in the Community Development Unit at Yarra City Council and has worked in local government for over a decade. Cristina leads a team working in multicultural partnerships, Neighbourhood Houses, community grants, LGBTIQA+ partnerships, volunteering, and homelessness /rough sleeping. Prior to local government Cristina worked in the multicultural sector in various roles for over 20 years, supporting migrants, refugees and people seeking asylum.



Dr Hass Dellal AO

Dr Bulent (Hass) Dellal AO is the Executive Director of the Australian Multicultural Foundation and the former Chair of SBS (Special Broadcasting Service). He has over 30 years of experience in multicultural affairs and serves on a number of committees and boards. In 2020 he was appointed as Adjunct Professor, Alfred Deakin Institute, Faculty of Arts and Education, Deakin University.























Associate Professor Nida Denson

Associate Professor Nida Denson (WSU) is a researcher in the School of Psychology and a member of the Challenging Racism Project. Her research aims to combat racism and discrimination, with the aim to improve the health and wellbeing of people from various marginalised groups.



Ahmed Dini

Ahmed Dini is the co-founder of the Ubuntu project and has been influential in galvanising Somali migrants through events and initiatives that provide significant support to Somali families. Ahmed spearheaded the creation of the Australian Somali Football Association (ASFA) to promote sport, mentor under-privileged young people and to create a more cohesive Somali community. Through his vision, the Australian Somali football championships have become the largest sporting event ever undertaken by the Somali/Horn of Africa community in Australia, with more than 4,500 people attending. The success of the event prompted the Football Federation Victoria to incorporate the championships into its 'United through Football' program.

























Rachel Dixon

Rachel Dixon is Privacy and Data Protection Deputy Commissioner in Victoria. Rachel was appointed as the Privacy and Data Protection Deputy Commissioner on 28 November 2017. Ms Dixon was previously the Head of Identity at the Commonwealth Digital Transformation Office and brings a wealth of experience in IT, telecommunications, big data, blockchain and biometrics.



Mark Duckworth

Mark Duckworth has more than 30 years' experience in leading policy and legislative reform initiatives in intergovernmental relations, multicultural affairs, public administration and security and emergencies. He held many senior roles in the Victorian and New South Wales public sector including as Executive Director of Citizenship and Resilience in the Victorian Department of Premier and Cabinet. From 2015 to 2018 he chaired the Victorian Government's Expert Reference Group on community resilience and social cohesion.



Lookman El Kurdi

Lookman El Kurdi is a Youth Volunteer Coordinator at the Australian Islamic Centre in Newport. Lookman's work with youth at the Centre is designed around broadening community engagement to strengthen inclusivity. He is passionate about his role as a youth leader and has recently established the AIC's Newport Storm Football club which works proudly alongside Melbourne's A-league Western United Football Club. Lookman was extensively involved in facilitating the support provided by the Centre and Human Appeal during the fires; an effort he saw as nothing more than one community group helping another during a time of need.





















F-L



Dr Grace Gassin

Dr Grace Gassin is a researcher and Curator Asian New Zealand Histories at the Museum of New Zealand Te Papa Tongarewa. Dr Gassin takes a community-engaged, social justice approach to her work on the historical and contemporary experiences of Asian diaspora communities in Australia and Aotearoa/New Zealand; this has seen her engaged most recently in research highlighting under-represented community responses to the COVID-19 pandemic and in advisory work with the New Zealand Human Rights Commission.



Dr Vivian Gerrand

Dr Vivian Gerrand is a Postdoctoral Research Fellow in the Centre for Resilient and Inclusive Societies at the Alfred Deakin Institute for Citizenship and Globalisation at Deakin University in Melbourne, Australia. She is a Chief Investigator on the Horizon 2020 BRaVE (Building Resilience against Violent Extremism) research and program grant, and also contributes to the Horizon 2020 GREASE Research and Innovation project on secularism, radicalization and the governance of religion, both led by European University Institute in Florence.























Paul Giannasi OBE

Paul is currently the Hate Crime Advisor to the National Police Chiefs' Council in the United Kingdom, having accrued 30 years' experience as a police officer. He advises on hate crime policy and coordinates national responses, managing 'True Vision' (www.reportit.org.uk) on behalf of the police. He is the co-author of the national Police Hate Crime Guidance, which offers advice to all UK police officers and partners. From 2007, until it ended in 2017, Paul led the cross-government Hate Crime Programme, which brought all sectors of government together with civil society, to coordinate efforts to improve the response to hate crime across the criminal justice system. Paul was awarded an OBE in the 2014 New Year's Honours list for services to policing, equality and human rights.



Dan Goodhardt

Mr Dan Goodhardt is a casual researcher at Deakin University the co-convener of the Practitioners Working Group — Tackling Hate in Victoria. Mr Goodhardt previously worked the Jewish Community Security Group, a not-for-profit security company that monitors antisemitism and threats to the Jewish community in Victoria. He has extensive experience in collecting reports of hate incidents and providing victim support at a community level.























Professor Michele Grossman

Professor Michele Grossman is Research Chair in Diversity and Community Resilience at the Alfred Deakin Institute for Citizenship and Globalisation, Deakin University, where she also serves as Director of the Centre for Resilient and Inclusive Societies (CRIS) and Convenor of the AVERT (Addressing Violent Extremism and Radicalisation to Terrorism) Research Network. Her research focuses on community engagement and resilience in preventing violent extremism. She is a Robert Schuman (Distinguished Scholar) Fellow at European University Institute in Florence and Visiting Professor at University of Huddersfield.



Dr Philip Jefferies

Dr Philip Jefferies is a research fellow at the Resilience Research Centre. Following his PhD and teaching/research posts in the UK, Ireland, and Fiji, Phil joined the Centre to support the Resilient Youth in Stressed Environments (RYSE) project. He now conducts resilience research with challenged populations around the world to understand how some do well despite adversity, and helped to develop the Centre's evidence-based resilience building intervention 'R2', which is now used by organisations worldwide.



Dr Alanna Kamp

Dr Alanna Kamp (WSU) is lecturer in Geography and Urban Studies, School of Social Science and member of the Challenging Racism Project. Her research is influenced by multi-disciplinary approaches (post-colonialism, feminism, history, diaspora etc.) and contributes to the areas of Australian multiculturalism, racism and anti-racism, national identity, and intersectional experiences of belonging / exclusion.























Dr Tristan Kennedy

Dr Tristan Kennedy is a Senior Lecturer and the Director of Research Training for the Department of Indigenous Studies at Macquarie University. He is currently working on individual and collaborative research projects that investigate Indigenous peoples' use of digital and social media. His most recent research, sponsored by Facebook Australia, culminated in an industry report titled "Indigenous Peoples' Experiences of Harmful Content on Social Media" which addresses the identification of negative and harmful content as well as survival strategies and the creation of digital counternarratives by Indigenous peoples. Tristan is a managing editor of the Journal of Global Indigeneity and member of the newly established Centre for Global Indigenous Futures.



Assistant Professor Koen Leurs

Koen Leurs is Assistant Professor in Media, Gender and Postcolonial Studies at the Graduate Gender Program, Department of Media and Culture, Utrecht University, the Netherlands. Leurs research and teaching interests include migration, gender, cities and youth culture as well as research ethics, creative, participatory and digital methods. He is the chair of the European Communication Research and Education (ECREA), Diaspora, Migration and the Media section. His publications include the books Digital Passages. Migrant Youth 2.0 (Amsterdam University Press, 2015), and Digital Migration Studies (forthcoming with Sage 2022). He also co-edited the Sage Handbook of Media and Migration (Sage, 2020) and special issues 'Forced migration and digital connectivity' for Social Media + Society and 'Connected migrants' for Popular Communication.



















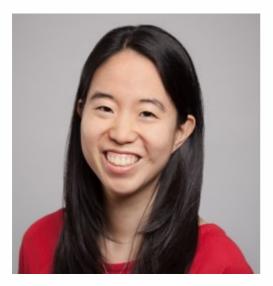


M - **S**



Professor Craig McGarty

Prof Craig McGarty (WSU) is a social and political psychologist whose main work is on intergroup relations especially social identity, collective action, group-based emotions and stereotype formation. He worked for 16 years at ANU where he was Head of the School of Psychology before moving to Murdoch University in 2007 to become Director of the Centre for Social and Community Research and then Director for the Social Research Institute. Since 2014, he has been at Western Sydney University as Professor of Psychology.



Associate Professor Julie J. Park

Associate Professor Julie J. Park studies race, diversity, and inequality in higher education at the University of Maryland, College Park. Her latest book, *Race on Campus: Debunking Myths with Data*, uses research to challenge faculty assumptions about how race works in higher education — such as the (false) ideas that students of colour pervasively self-segregate, that students of colour are mismatched at elite institutions, and that Asian Americans are hurt by affirmative action.























Dr Mario Peucker

Dr Mario Peucker is a Senior Research Fellow at the Institute for Sustainable Industries and Liveable Cities (ISILC) at Victoria University, Melbourne, and a Senior Fellow at the Centre for Analysis of the Radical Right (CARR). He is also an executive member of the Centre for Resilient and Inclusive Societies. He has undertaken qualitative and quantitative research on radical political movements, Muslim community activism and inclusion-exclusion dynamics since 2003, both in Europe and Australia.



Dr Imogen Richards

Dr Imogen Richards is a research fellow and lecturer in criminology at Deakin University, researching in the areas of social, news, and alternative forms of online media. She also writes on issues related to political violence, with a focus on comparative and cross-disciplinary approaches to online research.























Eric Rosand

Eric Rosand is President PVE Solutions, Director of The Project: Organizing Against Extremism and a Senior Associate Fellow RUSI. He has recently become the Director of the Strong Cities Network. From 2010-2016 he was a senior official at the U.S. Department of State, working on counter-terrorism and preventing and countering violent extremism (P/CVE). Among other roles, he served as the policy coordinator for the 2015 White House Summit on Countering Violent Extremism and its follow-on process. From 2010 to 2016, he spearheaded the development and launch of a number of international counterterrorism and P/CVE initiatives, including the Global Counter-terrorism Forum, the Global Community Engagement and Resilience Fund, Hedayah, the International Institute for Justice and the Rule of Law, and the Strong Cities Network.



The Hon. Robin Scott MP

The Hon. Robin Scott has been a Labor Party member of the Victorian Legislative Assembly since 2006, representing the seat of Preston. On 4 December 2014 he was sworn in as Minister for Finance and Minister for Multicultural Affairs in the first Andrews Ministry. Following the 2018 state election, Scott became Assistant Treasurer and Minister for Veterans in the second Andrews Ministry.























Nor Shanino

Nor Shanino is the co-founder of the Ubuntu Project. The Ubuntu Project aims to create community organisations led by marginalised youth from the inner-metro suburbs, to build their capacity in advocating and delivering services for their communities. Along with his advocacy and community development work, Nor has also undertaken work as a facilitator, project manager and consultant for government and non-profit organisations since 2014. Nor was a semi-finalist in the Victorian Young Achievers Award in 2016.



Dr Rachel Sharples

Dr Rachel Sharples (WSU) is a researcher in the Challenging Racism Project (CRP) a member of the Diversity and Human Rights Research Centre at Western Sydney University. Rachel's research interests include racism and anti-racism, bystander anti-racism, Islamophobia, and racism in digital platforms such as social media and the sharing economy services.























Reuben Street

Reuben Street is an experienced director, cameraman and editor in the advertising and corporate fields with a desire to devote more time to film making. Telling stories is his passion and he believes film is an amazing way to educate, communicate ideas, show people a totally different perspective, and hopefully help make a positive change to people's understanding and behaviour towards each other. His last short film was a finalist at Tropfest 2019, and he wrote, directed, filmed, edited and produced an award-winning feature documentary in the U.S.A. This year, he directed, filmed and edited a film about the Australian bushfires of 2019/2020 which has already won an award at an international film festival and attained an official selection at another. He currently has a number of films in production that are due for release this year.

T - Z



Professor Linda C. Theron

Professor Linda Theron (DEd) is an Educational Psychologist and Full Professor in the Department of Educational Psychology, University of Pretoria, South Africa. Her clinical and research interest is in child and adolescent resilience, with a niche focus on how cultural situational and context nuance the multisystemic resources that matter most for the young people from resilience of chronically disadvantaged South African communities. currently leads/co-leads multi-year resilience studies with sites in South Africa, India, Canada, and Russia, and has authored 100+ peer-reviewed publications about child and youth resilience. Since 2003, 16 PhD and 38 Master's students have successfully completed resilience-related research studies under her guidance. The National Research Foundation of South Africa rated Linda's resilience-focused work as internationally acclaimed and she is an elected member of the Academy of Science, South Africa (ASSAf).





















Professor Amanda Third

Professor Amanda Third (PhD) is Professorial Research Fellow in the Institute for Culture & Society, and Co-Director of the Young and Resilient Research Centre at Western Sydney University. An international expert in youth-centred, participatory research, Amanda's work investigates children's and young people's technology practices, focusing on marginalised groups and rightsbased approaches. She has led child-centred projects to understand children's experiences of the digital age in over 70 countries, working with partners across corporate, government and not-for-profit sectors and children and young people themselves. She is a Program Co-Leader in the Centre for Resilient and Inclusive Societies; lead author of Young and Online: Children's Perspectives on Life in the Digital Age (UNICEF, 2017) and Young People in Digital Society: Control/Shift (Palgrave, 2019), and a Faculty Associate in the Berkman Klein Center for Internet and Society at Harvard.



Professor Michael Ungar

Michael Ungar, Ph.D., is a Family Therapist and Professor of Social Work at Dalhousie University where he holds the Canada Research Chair in Child, Family and Community Resilience. His research on resilience around the world and across cultures has made him one of the best-known scholars in the field. He the author of 17 books for parents, educators, mental health professionals, and employers, including his most recent work Change Your World: The Science of Resilience and the True Path to Success, a book for adults experiencing stress at work and at home, and an open access edited volume titled Multisystemic Resilience: Adaptation and Transformation in Contexts of Change. His blog, Nurturing Resilience, can be read on Psychology Today's website.

To view a sample of Dr Ungar's work, please go to his website www.michaelungar.com.

















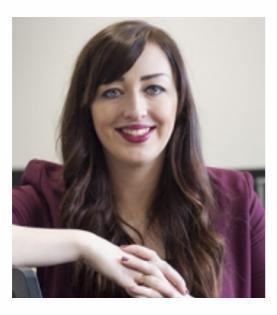






Dr Matteo Vergani

Dr Matteo Vergani is Senior Research Fellow at the Alfred Deakin Institute for Citizenship and Globalisation. Matteo's research focuses on bias and politically motivated violence against minority groups, hate speech, prejudice and inclusion of diverse communities in multicultural societies. Matteo has completed numerous impact evaluations of P/CVE projects in Australia and South East Asia.



Dr Amy-Louise Watkin

Dr Amy-Louise Watkin is a Lecturer in Criminology at the University of the West of Scotland; member of the Cyber Threats Research Centre, Swansea University, UK; and a member of the Building Resilience Against Violent Extremism Project.























Peter Wertheim

Peter Wertheim has been involved with the Executive Council of Australian Jewry (ECAJ) for nearly 30 years and is currently its co-CEO. Peter was one of the lawyers who acted for the ECAJ in the late 1990's and early 2000's in a series of racial vilification cases in the Federal Court of Australia. In 2003, he was made a member of the Order of Australia for services to the Jewish and wider communities and for work in a variety of projects promoting communal harmony and understanding. From 2004 to 2015 Peter was a Statutory Board Member of the New South Wales Anti-Discrimination Board, a State government body.















